

ISO 9001:2015

Upgrading to the new Standard

This revolutionary three day workshop course is designed to accomplish a typical ISO 9001:2015 upgrade in only three days.

Small groups work under the guidance of the instructor to complete the upgrade during the workshop.

Although there are several changes in the new ISO 9001:2015 Standard, there are three significant ones that will impact all organizations:

- Understanding the Organization and its Context
- Understanding the Needs and Expectations of Interested Parties
- Actions to Address Risks and Opportunities

The workshop will address these three new requirements and by the end of the session, participants will have conducted a risk assessment for each of their key business processes.

The training session is conducted in two parts. The first is a one-day discussion of the Standard's changes and a review of the Process Approach. The second part is a further two days of small groups working through risk assessments for each process.

In order to properly define The Context of the Organization, it is imperative that the senior site executive and at least three of his/her direct reports attend the second half of Day One and the first half of Day Two. The most useful staff functions to attend are

- Executive Management
- Sales/Marketing
- Engineering
- Legal/Regulatory Affairs
- Human Resources
- Materials Management
- Operations
- Quality Assurance

During the second and third days, small groups three will conduct risk assessments of each key business process in two hour segments. In this way, a group of twelve people can accomplish the entire risk assessment for up to 20 processes.

